



EMERGENCY BACK-UP & BUSINESS CONTINUITY SERVICE PLAN



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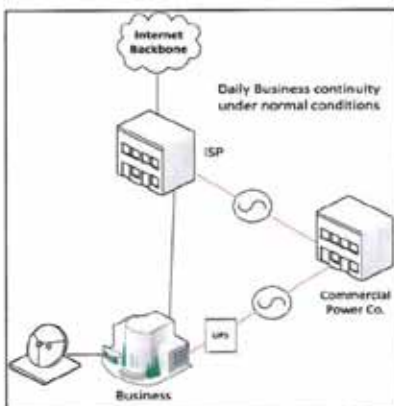
Service Introduction

Ensuring business continuity is a major concern of any company in today's technology driven world. When networks go down, productivity and performance come to a virtual stand still. Additionally, related financial losses can mount quickly, causing businesses to miss revenue goals. With this in mind, SkyFidelity has developed an affordable Emergency Back-Up Service to contend with businesses' concerns of network outages.

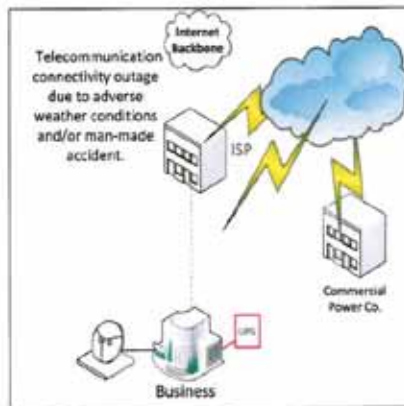
A full time terrestrial and/or satellite redundant link could easily overcome the shortcoming, but it can be very costly for business operations to maintain the 'hot' redundant link if the business only uses it once or twice a month for a couple of hours at a time. Furthermore, an alternate terrestrial route may also be subjected to the same outage as the primary route is enduring due to sharing the same local resources. Thus a hot-back-up satellite is ideal. A satellite link is fully self-facilitated and separated from any local resources of the same infected area.

Illustration of SkyFidelity Business Continuity Service Plan Implementations

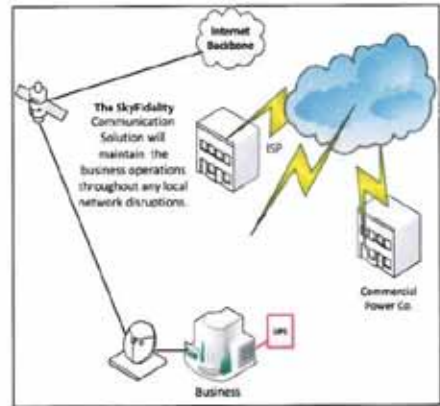
A. Business under normal operation.



B. Business loses local connectivity



C. Connectivity maintained via Satellite

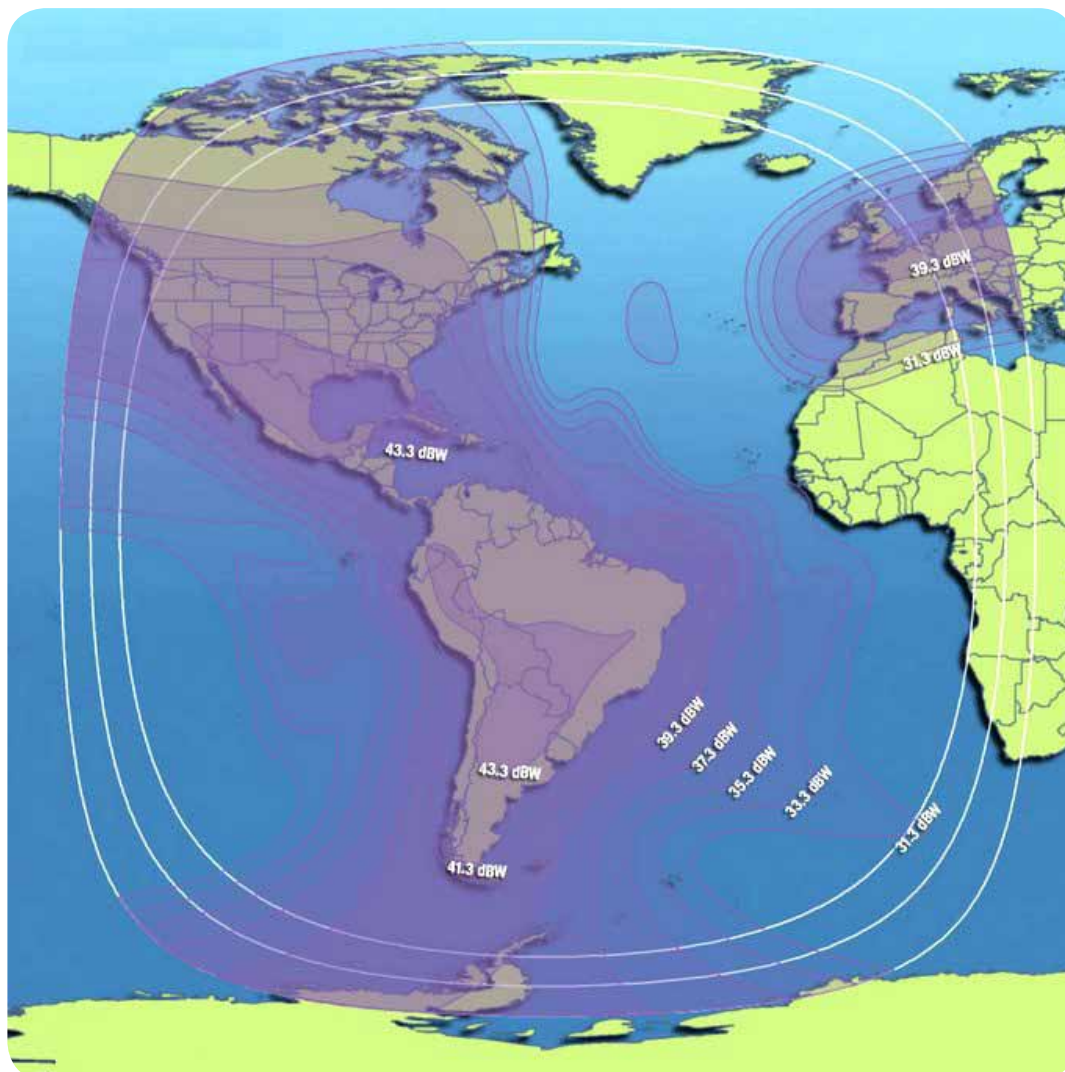


Service Description

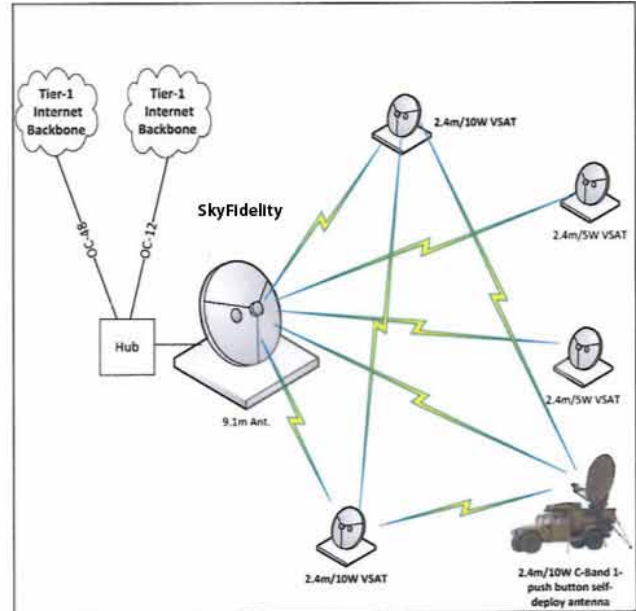
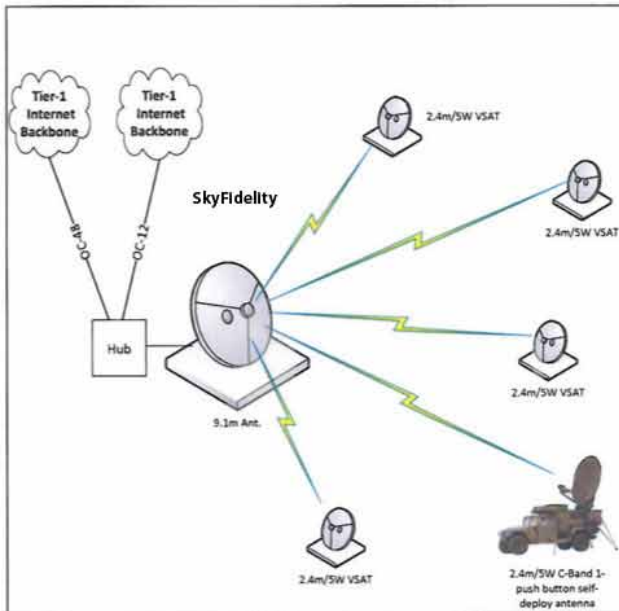
SkyFidelity Assured Business Continuity Satellite Service is readied and available 24/7: SkyFidelity performs The Emergency Back / Business Continuity Service (The Service) Operations via Hughes Satellite Systems.

The SkyFidelity Satellite Network Service provides each VSAT service site high speed Burst Internet Rate (BIR) up to 512 Kbps Upstream and 20 Mbps Downstream with Committed Internet Rate (CIR) BW to be determined by the customer's (4 to 1, 8 to 1, or 16 to 1) contention service plan. To include, the service supports VoIP, VPN, Streaming Video, and other TCP/IP applications. The service comes with UNLIMITED BW Downloads per month. The service operation is performed on Hughes satellite service's IS-14 C-band satellite space segment that has excellent coverage of the Americas and Caribbean.

Hughes Satellite coverage area:



SkyFidelity Network Overview



Public and /or Private IPs are available with the service: SkyFidelity automatically provides private IPs to protect the customer's network from plausible cyber-attacks. However, upon request SkyFidelity shall provide Public IPs and work with the customer to limit their network visibility to the World Wide Web. Each site is provided 2-usable public IPs (upon request) and at no additional service charge. Additional public IPs are available at \$5 per IP.

Emergency Service Activation: Once VSAT System is installed and readied for operation, it remains in an idle state. During which time SkyFidelity remotely monitors the customers VSAT satellite modem's status (24/7). Meanwhile, at any given point the customer's primary network detects the local network cut-off, the traffic would instantly be rerouted through SkyFidelity's satellite network service. (If needed, SkyFidelity's IT Dept. is required, at no additional charge.) Once the Emergency Service is activated, the billing meter shall begin.

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Companies need a communication plan with unmatched reliability. They need a powerful network with the ability to support a wide range of applications for communications, from VoIP and satellite Internet VPN to streaming data and video. They need broadband satellite Internet from SkyFidelity included in their communication plan.

Contact us direct:



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